# SMS Terms and Privacy Agreement for Seaside Healthcare

By opting in to receive text messages from Seaside Healthcare and affiliated companies, you agree to the following terms and conditions:

## Consent and Opt-Out

You provide express consent to receive text messages when you opt in to our SMS service. You may opt out of these messages at any time by replying "STOP" to any message you receive from us. After sending "STOP," you will receive one final message confirming your opt-out.

## Message Frequency and Charges

Message frequency may vary. Standard message and data rates may apply. Please contact your wireless carrier for information about your messaging plan.

# Privacy and Data Protection

We value your privacy. We will not share, sell, rent, or disclose your personal information to any third parties or outside companies for marketing or any other purposes. Your information will be used solely for the purpose of providing our text messaging service and related communications.

#### Content

Text messages may include appointment reminders, important updates, and other relevant information related to your care. We will not send promotional or marketing messages without your explicit consent.

## Security

While we take reasonable steps to protect your information, please be aware that text messages are not encrypted and could potentially be read by unauthorized parties.

## **COPPA** Compliance

We are committed to protecting the privacy of children under the age of 13. Our text messaging service is not directed at children, and we do not knowingly collect personal information from individuals under 13 years of age. If we become aware that we have inadvertently collected personal information from a child under 13, we will take immediate steps to delete that information from our records.

If you are a parent or guardian and believe that your child under 13 has provided us with personal information, please contact us immediately. We will take steps to remove that information and ensure that the child's information is not used or disclosed.

By using our text messaging service, you confirm that you are at least 13 years old or that you are the parent or legal guardian of a child under 13 and have given consent for their participation in our service.

# Changes to Agreement

We reserve the right to modify this agreement at any time. We will notify you of any significant changes via text message.

## Contact Us

If you have any questions about this agreement or our text messaging service, please contact us at: 425 Ashley Ridge Blvd., Suite 340 Shreveport, LA 71106 (318) 841-2619

By continuing to use our text messaging service, you acknowledge that you have read, understood, and agree to these terms and conditions.